

# PRIME SKY

VIP PRIVATE JET SOLUTIONS SWITZERLAND



# TERMS & CONDITIONS



## ORDERS

The orders can be placed from Monday to Sunday 24/7 only via email and will be processed based on the restaurant or hotel's working hours.

On each order placed from the restaurant or hotel, 35% markup fee will be applied on the total amount of the bill.

Orders will be delivered in the Zürich airport area or nearby. Delivery to other destinations will be discussed in advance.

PrimeSky is not liable for the quality and food presentation of the orders, nor for the storage after delivery or eventual departure delays.

## DISPUTES

Jurisdiction Commercial Court of Bülach, Switzerland.

## FORCE MAJEURE

In case of any extraordinary event or circumstances, such as war, strike, riot, crime, epidemic, bad weather conditions, flood, fire, traffic congestion, accidents, government acts or regulations and generally elements of unforeseeable events, out of the company's control, PrimeSky will not be liable for the partial or whole non-performance of obligations arising from the aforementioned circumstances.

## CONDITIONS OF PAYMENT

Credit card payment prior the delivery of goods or services.

## PRIVACY POLICY

Sensitive data will be collected and elaborated lawfully only for the purpose of processing the orders. Therefore, it will not, under any circumstances, be shared with third parties.

## CANCELLATIONS

Cancellation of order less than 24 hours before the delivery will be subject to fees.

## SHORT TERM ORDERS AND SPECIAL REQUESTS

Express orders will be charged with additional fees. Short term orders should be placed via email during the office hours: 06:00 - 20:00 local time.

## SERVICES & FEES

Markup fee	<b>+35%</b>
Pick-up and delivery to/from Handling Company (Zürich)	<b>55 CHF</b>
Laundry service	<b>45 CHF/KG</b>
Purchasing fee	<b>85 CHF/HOUR</b>
Airside Delivery Zürich Airport	<b>90 CHF</b>
<b>EXPRESS ORDERS:</b>	
less than 12 of office hours before delivery ( Only Zürich)	<b>+30% on regular price</b>
less than 6 of office hours before delivery ( Only Zürich)	<b>+50% on regular price</b>
less than 3 of office hours before delivery ( Only Zürich)	<b>+100% on regular price</b>
<b>ORDER CANCELLATION:</b>	
less than 24 office hours before delivery	<b>+50% on the total value</b>
less than 12 office hours before delivery	<b>+100% on the total value</b>
World Economic Forum	<b>+50% on regular price</b>
Administration fee	<b>+10% on regular price</b>